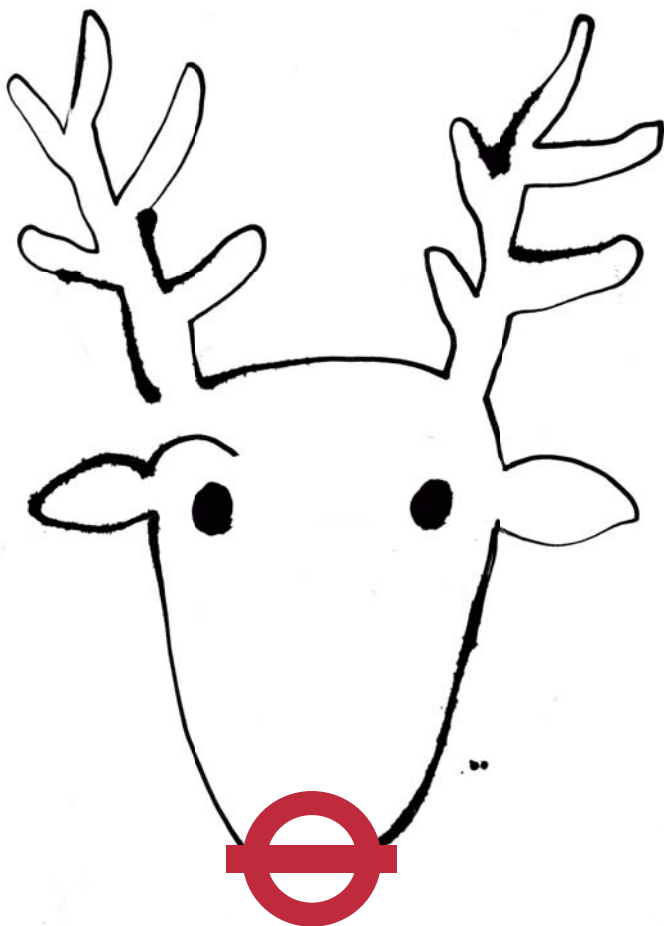


Transport for London

*Christmas and New Year  
travel information*



Information for travelling on Tube, buses, Docklands Light Railway (DLR), Tramlink, Riverboat and London Overground services.

**Christmas Eve,  
Thursday 24 December** 2

**Christmas Day,  
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Travelling by coach this Christmas? 34

Taxi and private hire services 35

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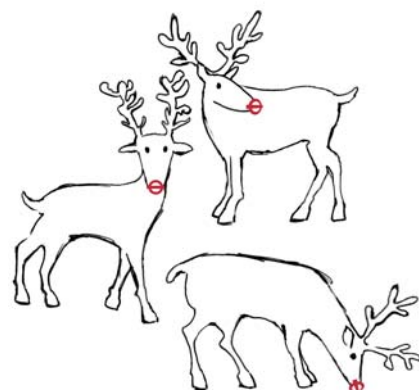
New Year's Eve special bus departure points map 41

If you're travelling in London over the festive period, this booklet will guide you through the services available.

Don't forget, Tube, DLR and Tramlink services will run all night on New Year's Eve; Night and 24 hour bus routes will run all night as normal. **Travel will be free on all journeys from 2345 on New Year's Eve until 0430 on New Year's Day, on bus, Tube, tram and DLR services.** Free travel will apply on London Overground trains running after 2345.

Full service information is also available at **tfl.gov.uk** or from London Travel Information on **020 7222 1234**.

To find your quickest way around London, visit **tfl.gov.uk** and use Journey Planner or text **TFL** to **60835**. Charged at your network operator's standard rate.



## Tube

A Saturday service will run until 1900, after which time trains will run less frequently. Last trains will run at Sunday times.

The following exceptions apply:

**Bakerloo line:** Marylebone closes at 2145.

**Circle and District lines:** Blackfriars closed. Cannon Street closes at 2100.

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra peak hour trains. Last train will leave Marylebone at 2057.

**Waterloo & City line:** trains will run every 6 minutes with first and last trains at Monday to Friday times.

## Buses

A Saturday service will operate with the following exceptions:

On routes 507 and 521, a reduced Monday to Friday service will operate;

Routes 402, 477 and 614 will operate a Monday to Friday service;

Route 931 will operate a Friday service;

Route 972 will operate a normal Thursday service;

There will be no service on routes 603 and X68.

There will be no Night buses;

On 24 hour routes buses will operate until just after midnight.

## Docklands Light Railway

A special service will operate starting at normal Monday to Friday times with last trains at Sunday times.

No service between Bank/Tower Gateway and West India Quay/Poplar. Replacement bus services will operate. Train services will operate on all remaining routes.

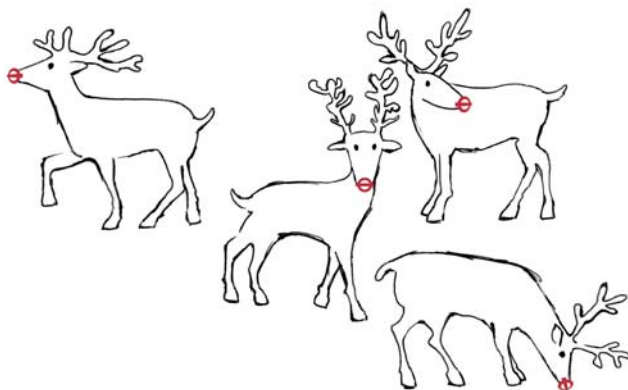
## London Overground

A Monday to Friday service will operate with reduced services from early evening (1945 onwards) and last trains departing by about 2100.

Bus ELW – a Saturday service will operate.

## Tramlink

A Saturday service will operate.



**Riverboat**

No services except:

**Embankment/London Eye – QEII Pier:**

service runs every 30 minutes from 0600-1900.

No service to Woolwich Arsenal.

*Operator: Thames Clippers*

**Westminster – London Eye – Tower –**

**Greenwich:** normal service.

**London Showboat Dinner Cruise:**

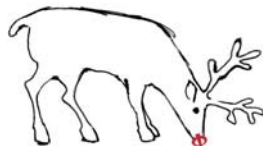
normal service

*Operator: City Cruises*

**Lunch Cruise from Embankment Pier:**

normal service

*Operator: Bateaux London*



**Woolwich Free Ferry:** normal service.

*Operator: Serco Ltd.*

*Contact individual operators for full details.*

*See page 38 for contact details.*

**Victoria Coach Station**

Many operators will reduce UK services from early evening, with last coaches departing around 2100.

Last international departures will be mid morning.

Customers wishing to travel on Christmas Eve are strongly advised to book in advance. Certain overnight services to Scotland will operate.

**Tube**

No services. All stations closed.

**Buses**

There will be **no** daytime or Night buses operated by London Buses. However, there will be a few services operating, where special fares will apply. Travelcards, Saver tickets, Bus Passes and concessionary permits may not be valid on these services (for details please contact operators). These are as follows:

The Oxford Tube will operate a special service between Oxford and London Victoria until 1900, calling at Heathrow Airport Central bus station in both directions instead of Hillingdon station;

National Express Heathrow Hotel Hoppa routes to Terminals 1, 2, 3 (H1-H9), Terminal 4 (H51, H53, H54, H56) and Terminal 5 (H51, H53-H58);

Purple Parking – Park & Ride between Southall and Heathrow (all terminals) will operate.

**Docklands Light Railway**

No services. All stations closed.

**London Overground**

No services. All stations closed.

**Tramlink**

No service.



*continued*

### Riverboat

No services except:

#### Christmas Day Lunch Cruise:

Call 020 7740 0400 for details.

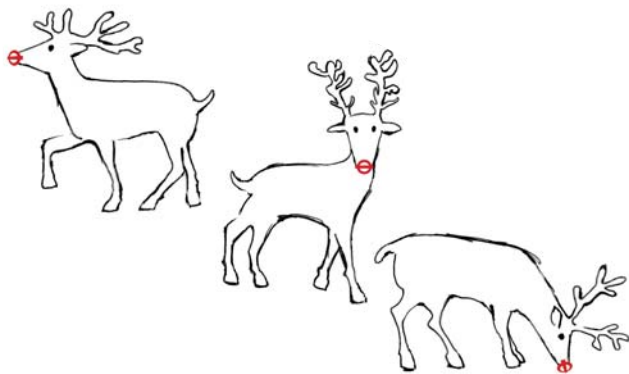
Operator: *City Cruises*

### Taxis

Licensed taxis (black cabs) offer an accessible service on Christmas Day (subject to local availability). Hail them in the street, pick them up at ranks or call **One Number Taxi Bookings on 0871 871 8710**. There is a £4 extra charge on Christmas Day.

### Private Hire Vehicles and minicabs

Licensed private hire vehicles provide a service on Christmas Day (subject to local availability). All journeys must be booked through a licensed private hire operator. To find an operator near you, text **CAB** to **60835** (see page 36 for more information), visit [tfl.gov.uk/findaride](http://tfl.gov.uk/findaride) or call **020 7222 1234**.



### Tube

Reduced Sunday services on all lines.

The first trains will run through central London at approximately 0830. Services finish at Sunday times. The following exceptions apply:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations. Edgware Road (Bakerloo), Kilburn Park, Lambeth North and Marylebone closed.

**Central line:** no service between Hainault and Woodford. Buckhurst Hill, Chancery Lane, Chigwell, Fairlop, Grange Hill, Queensway, Roding Valley, Ruislip Gardens and Snaresbrook closed.

**Circle line:** Blackfriars, Cannon Street, Farringdon, Goldhawk Road, Great Portland Street, Latimer Road and Royal Oak closed.

**District line:** no Kensington (Olympia) service. Blackfriars, Bow Road, Cannon Street, Chiswick Park, Kensington (Olympia), Ravenscourt Park and Upminster Bridge closed.

**Hammersmith & City line:** Bow Road, Farringdon, Goldhawk Road, Great Portland Street, Latimer Road and Royal Oak closed.

**Jubilee line:** no service throughout the line due to line upgrade work. Four rail replacement bus services will run:

**Bus C:** between Stanmore and Wembley Park, calling at Canons Park, Queensbury and Kingsbury;

**Bus D:** between Wembley Park and Finchley Road, calling at all intermediate stations;

**Bus E:** between Waterloo and Canada Water, calling at Southwark, London Bridge and Bermondsey;

**Bus F:** between North Greenwich and Stratford, calling at Canning Town and West Ham.

**Metropolitan line:** no service between Baker Street and Aldgate, Moor Park and Watford or between Rickmansworth and Amersham/Chesham.

For stations east of Baker Street, use the Circle and Hammersmith & City lines.

Amersham, Chesham, Chalfont & Latimer, Chorleywood, Watford, Croxley, Moor Park, Northwood Hills, Great Portland Street and Farringdon closed.

Trains will stop additionally at Willesden Green.

No Chiltern Railways service between Aylesbury – Marylebone.

**Northern line:** no Mill Hill East service. Borough, Goodge Street, Mill Hill East, Mornington Crescent, Totteridge & Whetstone and West Finchley closed.

**Piccadilly line:** Uxbridge branch customers should change at Acton Town before 1200.

**Waterloo & City line:** no service.

## Buses

From about 0830 a Sunday service will operate on all routes.

Additionally on routes 81, 90, 105, 111, 140, 203, 222, 285, 350, 423, 482, 490, A10, H25, H26, U3 and X26 a Sunday service will operate from about 0530 in order to serve Heathrow Airport.

Route 84 will only operate between New Barnet and Potters Bar stations.

Route 477 will **not** operate.

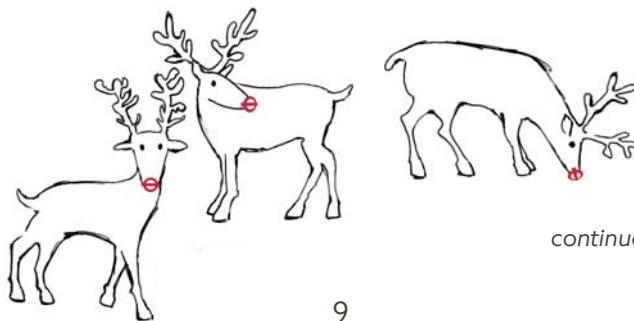
Other services will be operating, where special fares will apply. Travelcards, Saver tickets, Bus Passes and concessionary permits may not be valid on these services (for details please contact operators):

Arriva The Shires (Green Line) route 724 between Heathrow Airport and Harlow Bus Station;

Arriva The Shires (Green Line) route 757 between Victoria and Luton Airport;

First route 71 between Heathrow Terminal 5 and Slough via Staines and Windsor;

First route 78 between Heathrow Terminal 5 and Britwell via Slough;



*continued*

London General special service between Richmond Station and Kempton Park racecourse;

National Express Heathrow Hotel Hoppa routes to Terminals 1, 2, 3 (H1-H9), Terminal 4 (H51, H53, H54, H56) and Terminal 5 (H51, H53-H58);

National Express coach services, including route 701 between Heathrow Airport and Woking;

Oxford Express route X90 between Oxford and London Victoria;

Oxford Tube between Oxford and London Victoria until 2100;

Purple Parking – Park & Ride between Southall and Heathrow (all terminals);

Tourist bus services provided by The Big Bus Company and The Original Tour;

Travel Surrey route 555 between Heathrow Central Bus Station and Walton-on-Thames;

A Saturday night service will operate on all 24 hour and Night bus routes.

### Docklands Light Railway

A special reduced service will operate on all routes between about 0830 and 2330. Trains will run at least every 15 minutes on all routes with enhanced services between Tower Gateway and Lewisham and between Stratford and Canary Wharf. Bank DLR platforms will be closed.

### London Overground

No train services.

Bus ELW – a Sunday service will operate from about 0830, but buses will not serve Shoreditch.

### Tramlink

A Sunday service will operate commencing at 0830.

### Riverboat

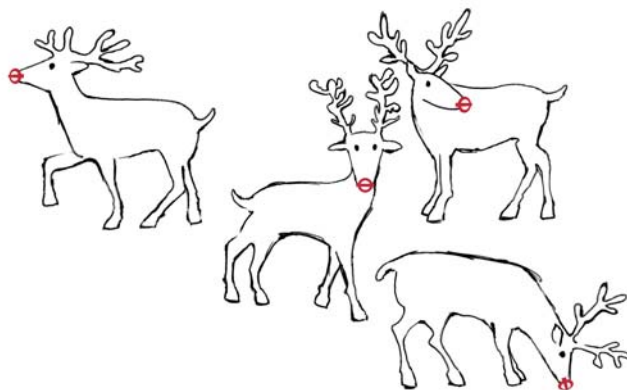
No services except:

**Westminster – London Eye – Tower – Greenwich:** normal service.

**London Showboat Dinner Cruise:** normal service.

*Operator: City Cruises*

*See page 38 for contact details.*



## Tube

Sunday service on all lines with the following exceptions:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations.

**Circle and District lines:** Blackfriars closed.

**Circle, Hammersmith & City and Metropolitan lines:** Farringdon closed.

**Jubilee line:** no service throughout the line due to line upgrade work. Four rail replacement bus services will run:

**Bus C:** between Stanmore and Wembley Park, calling at Canons Park, Queensbury and Kingsbury;

**Bus D:** between Wembley Park and Finchley Road, calling at all intermediate stations;

**Bus E:** between Waterloo and Canada Water, calling at Southwark, London Bridge and Bermondsey;

**Bus F:** between North Greenwich and Stratford, calling at Canning Town and West Ham.

There will also be a replacement boat service between East India Pier (for DLR) and North Greenwich Pier (for the O<sub>2</sub>).

**Metropolitan line:** Trains will stop additionally at Willesden Green.

## Buses

A Sunday service will operate on day bus routes.

A Sunday night service will operate on all 24 hour and Night bus routes.

## Docklands Light Railway

A modified Sunday service will operate with enhanced frequencies between Tower Gateway and Lewisham and between Stratford and Canary Wharf.

Bank DLR platforms will be closed.

## London Overground

No trains operating between:

Harrow & Wealdstone – Queen's Park;

Richmond – Stratford;

Gospel Oak – Barking;

Willesden Junction – Shepherd's Bush.

For details of replacement services, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a normal Sunday service will operate.

## Tramlink

A normal Sunday service will operate.



## Riverboat

Normal services except:

**Embankment/London Eye – QEII Pier:** service runs every 30 minutes from 0900-2300.

No service to Woolwich Arsenal.

*Operator: Thames Clippers*

**Hilton Docklands – Canary Wharf Ferry:** no service.

*Contact individual operators for full details. See page 38 for contact details.*

## Tube

Saturday service on all lines with the following exceptions:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations.

**Circle and District lines:** Blackfriars closed.

**Circle, Hammersmith & City and**

**Metropolitan lines:** Farringdon closed.

**Jubilee line:** no service throughout the line due to line upgrade work. Four rail replacement bus services will run:

**Bus C:** between Stanmore and Wembley Park, calling at Canons Park, Queensbury and Kingsbury;

**Bus D:** between Wembley Park and Finchley Road, calling at all intermediate stations;

**Bus E:** between Waterloo and Canada Water, calling at Southwark, London Bridge and Bermondsey;

**Bus F:** between North Greenwich and Stratford, calling at Canning Town and West Ham.

There will also be a replacement boat service between East India Pier (for DLR) and North Greenwich Pier (for the O<sub>2</sub>).

**Metropolitan line:** Trains will stop additionally at Willesden Green.

**Waterloo & City line:** no service.

## Buses

A Sunday service will operate on day routes except on route 477 which will operate a Public Holiday service. Route 965 will operate a normal Monday service;

A Monday night service will operate on all 24 hour and Night bus routes.



## Docklands Light Railway

A modified Saturday service will operate with enhanced frequencies between Stratford and Canary Wharf. Bank DLR platforms will be closed.

## London Overground

An amended Saturday service will run between Gospel Oak and Barking.

No trains operating between:

Harrow & Wealdstone – Queen's Park;

Richmond – Stratford;

Willesden Junction – Shepherd's Bush.

For details of replacement services and revised timetables for services that are running, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a Saturday service will operate.

## Tramlink

A Sunday service will operate.

## Riverboat

Normal services except:

**Embankment/London Eye – QEII Pier:**

service runs every 30 minutes from 0900-2300.

No service to Woolwich Arsenal.

*Operator: Thames Clippers*

**Hilton Docklands – Canary Wharf Ferry:**

no service.

**Lunch and Dinner Cruises:** no services operated by Bateaux London

*Contact individual operators for full details. See page 38 for contact details.*



## Tube

Saturday service on all lines with the following exceptions:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations;

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra peak hour trains;

**Waterloo & City line:** will run every 6 minutes with first and last trains at Monday to Friday times.

## Buses

A Saturday service will operate with the following exceptions:

On routes 507 and 521, a reduced Monday to Friday service will operate;

Routes 958 and 969 will operate a normal Tuesday service;

There will be no service on routes 603 and X68;

A Tuesday night service will operate on 24 hour and Night bus routes.

## Docklands Light Railway

A modified Monday to Friday service will operate with enhanced frequencies between Stratford and Canary Wharf. Bank DLR platforms will be closed.



## London Overground

No trains operating between:

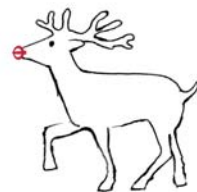
Harrow & Wealdstone – Queen's Park;  
Richmond – Stratford;  
Willesden Junction – Shepherd's Bush.

For details of replacement services and revised timetables for services that are running, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a normal Monday to Friday service will operate.

## Tramlink

A Saturday service will operate



## Riverboat

Normal services except:

**Embankment/London Eye – QEII Pier:** service runs every 30 minutes from 0600-2300. No service to Woolwich Arsenal.

**Hilton Docklands – Canary Wharf Ferry:** normal service starting at 0700.

*Operator: Thames Clippers*

**Putney – Blackfriars:** no service.

*Operator: Thames Executive Charters*

**Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

Contact individual operators for full details. See page 38 for contact details.

## Tube

Saturday service on all lines with the following exceptions:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations;

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra peak hour trains;

**Waterloo & City line:** will run every 6 minutes with first and last trains at Monday to Friday times.

## Buses

A Saturday service will operate with the following exceptions:

On routes 507 and 521, a reduced Monday to Friday service will operate;

Routes 917, 941 and 953 will operate a normal Wednesday service;

There will be no service on routes 603 and X68;

A Wednesday night service will operate on 24 hour and Night bus routes.

## Docklands Light Railway

A modified Monday to Friday service will operate with enhanced frequencies between Stratford and Canary Wharf. Bank DLR platforms will be closed.



## London Overground

No trains operating between:

Harrow & Wealdstone – Queen's Park;  
Richmond – Stratford;  
Willesden Junction – Shepherd's Bush.

For details of replacement services and revised timetables for services that are running, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a normal Monday to Friday service will operate.

## Tramlink

A Saturday service will operate.

## Riverboat

Normal services except:

**Embankment/London Eye – QEII Pier:** service runs every 30 minutes from 0600-2300.

No service to Woolwich Arsenal.

*Operator: Thames Clippers*

**Putney – Blackfriars:** no service.

*Operator: Thames Executive Charters*

**Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

*Contact individual operators for full details.*

*See page 38 for contact details.*



## General travel advice

Tube, DLR, tram and selected National Rail services in Greater London will run all night on New Year's Eve. Night and 24 hour bus routes will run as normal, but there will be a reduction in bus services leaving central London from around 1900 to around 0300, because of road closures. There will be free travel on all journeys from 2345 until 0430 on the Tube, DLR, buses and trams.

## Tube

First trains at Monday to Friday times, then reduced Saturday services on all lines with trains running throughout the night. The following exceptions apply:

**Bakerloo line:** buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations;

**Hammersmith & City line:** no service between 1000-1530 and between 1830-0330 (use Circle and District lines instead);

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra peak hour and late night trains;

**Piccadilly line:** no service Rayners Lane – Uxbridge (use Metropolitan line instead);

**Waterloo & City line:** trains will run every 6 minutes with first and last trains at Monday to Friday times.

## Station closures

All stations served by the Tube will be open throughout New Year's Night with the following exceptions:

Arsenal (closed 1900-0700)

Blackfriars (closed throughout)

Boston Manor (closed 1900-0700)

Cannon Street (closed 2100-0730)

Charing Cross (exit only from 2345, entrance restored no later than 0300)

Covent Garden (exit only from 1900, entrance restored no later than 0300)

Embankment (closed 2345, reopening by 0015)

Heathrow Terminal 4 (closed 0009-0459)

Kensington (Olympia) (closed 2350-0705)

Lambeth North (closed 2330, reopening by 0300)

Leicester Square (open for interchange and exit only between 2000 and 0015; open before/after these times)

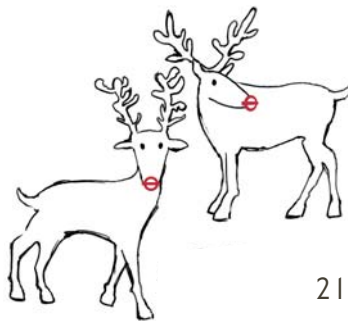
North Ealing (closed 1900-0700)

Russell Square (closed 2100-0700)

Sudbury Hill (closed 1900-0700)

Westminster (open for interchange and exit only after 2130, closed 2200, reopening no later than 0200)

Wood Green (closed 1900-0700)



## Buses

A Saturday service will operate with the following exceptions:

On routes 507 and 521, a reduced Monday to Friday service will operate;

Route 931 will operate a Friday service;

Route 972 will operate a normal Thursday service;

There will be no service on routes 603 and X68.

From about 1900 buses will be progressively withdrawn from central London as roads are closed. Route 507 will not operate after 1930.

Route 388 will operate between Bank and Hackney Wick after 1930.

A Saturday night service will operate on 24 hour and Night bus routes, subject to road closures in central London. All buses will return to their normal routeing as roads are reopened after about 0300.

During the closure buses will run from the following key points (see map on pages 41-43):

**Green Park station** 9, 14\*, 19 (towards Battersea Bridge), 22, N9, N19 (towards Clapham Junction), N22, N97

**Holborn Station** 4, 8, 15, 19 (towards Finsbury Park), 25\*, 26, 38, 55, 76, 91, 168, 242\*, 243\*, 341\*, 521, N8, N15, N19 (towards Finsbury Park), N26, N35, N38, N41, N55, N76, N91, N550, N551

**Hyde Park Corner** 2, 9, 10, 14\*, 16, 19 (towards Battersea Bridge), 22, 36\*, 52, 73†, 74, 82, 88\*, 137, 148\*, 414, 436, N9, N10, N16, N19 (towards Clapham Junction), N22, N52, N74, N97, N137

**Imperial War Museum** 3, 59, 159, N3, N159

**Marble Arch** 2, 6\*, 7, 10, 16, 23\*, 30, 36\*, 73†, 74, 82, 88\*, 94\*, 98, 113†, 137, 148\*, 274\*, 390\*, 414, 436, N7, N8, N10, N16, N74, N98, N137, N207

**Oxford Circus** 6\*, 7, 10, 13, 23\*, 73†, 88\*, 94\*, 98, 137, 139\*, 189\*, 390\*, C2\*, N7, N10, N13, N18, N98, N137, N207

**St. George's Circus** 1, 12\*, 45, 53\*, 63, 68, 171, 172, 176\*, 188\*, 381, 453\*, N1, N21, N47, N63, N68, N87, N89, N155, N171, N343, N381, RV1

**Tottenham Court Road (Goodge Street station)** 24\* (towards Hampstead Heath), 29, 134\*, N5, N20, N29, N73, N253, N279

**Vauxhall** 2, 36\*, 77, 87, 88\*, 156, 185†, 196, 344, 360, 436†, N2, N87, N136

**Victoria** 2, 11, 16, 24\* (towards Pimlico), 36\*, 44, 52, 73†, 82, 88\*, 148\*, 170, 185†, 211, 436†, C1, C10†, N2, N11, N16, N44, N52, N136

\*24 hour routes which run all night

†Day bus routes will operate 24 hours for New Year's Eve 2009 only

N-prefix routes will start running from about 0030

All other routes will stop running by about 0045

Outside central London all 24 hour bus routes will run as usual and in addition, the following day bus routes will continue to operate throughout the night to connect with National Rail and Underground and Tramlink services:

51, 66, 73 (Victoria – Newington Green), 92, 96, 97, 103, 109, 113, 114, 116, 120, 121, 123, 145, 154, 157, 161, 163, 164, 169, 174, 178, 183, 185, 208, 209, 210, 217, 221, 222, 229, 248, 252, 261, 262, 269, 275, 314, 319, 340, 358, 412, 422, 436 (Victoria – Lewisham), 444, C10, E1, E7, H12, H37, U3, U4, W3, W7.

### Docklands Light Railway

A modified Monday to Friday service will operate with an enhanced service between Stratford and Canary Wharf. After 1900, trains will run every 10 minutes on all routes, reducing to every 15 minutes overnight between 0100 and 0500. Bank DLR platforms will be closed.

### London Overground

No trains operating between:

Harrow & Wealdstone – Queen's Park;  
Richmond – Stratford;  
Willesden Junction – Shepherd's Bush.

For details of replacement services and revised timetables for services that are running, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a normal Monday to Friday service will operate.

### Tramlink

A Saturday service will operate.

A limited service will run through New Year's night into Friday morning;

Wimbledon – New Addington every 30 minutes;

Wimbledon – Beckenham Junction every 30 minutes (Elmers End will not be served overnight).

### Riverboat

Normal services except:

#### **Embankment/London Eye – QEII Pier:**

service runs every 30 minutes from 0600-1900, then a special service will operate. No service to Woolwich Arsenal.

*Operator: Thames Clippers*

#### **Putney – Blackfriars:** no service.

*Operator: Thames Executive Charters*

#### **Special New Year's Eve Dinner Cruises**

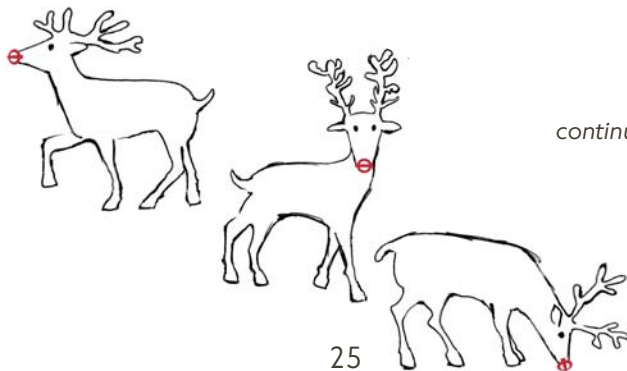
*Operators: City Cruises and Bateaux London*

#### **Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

*Contact individual operators for full details.*

*See page 38 for contact details.*



*continued*

## Victoria Coach Station

Many operators will reduce UK services from early evening, with last coaches departing around 2000. Overnight services to Scotland will operate.

## National Rail

Services on most routes will operate to modified timetables.

Some routes will have additional departures between midnight and 0200.

**Please note:** Normal National Rail fares will apply on most routes so customers must have a valid ticket to travel.

Between about 0100 and 0500 the following services will operate, outwards from London only, stopping at all stations except where indicated.

**National Express East Anglia** – Stratford to Shenfield (not stopping at Maryland, Forest Gate or Manor Park) every 15-20 minutes;  
Liverpool Street to Edmonton Green (not stopping at Cambridge Heath or London Fields) every 30 minutes with alternate services continuing to either Enfield Town or Cheshunt.

**Southern** – Victoria to East Croydon via Selhurst (every 20 minutes) – note this service only will be free-to-use.

**Southeastern** – Victoria to Orpington via Herne Hill (not stopping at Brixton).

Charing Cross to Beckenham Junction via Lewisham, Catford Bridge (not stopping at Waterloo East or St. Johns).

Charing Cross to Dartford via Lewisham, Sidcup (not stopping at Waterloo East or St. Johns).

Charing Cross to Dartford via Lewisham, Bexleyheath (not stopping at Waterloo East or St. Johns).

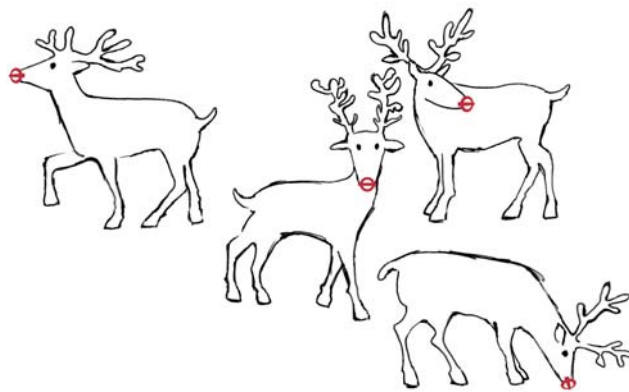
Charing Cross to Dartford via Greenwich (not stopping at Waterloo East).

**South West Trains** – Waterloo to Kingston via Richmond every 30 minutes;

Waterloo to Kingston via Wimbledon (not stopping at Queenstown Road) every 30-60 minutes;

Waterloo to Guildford via Woking (not stopping at Queenstown Road) every 60 minutes.

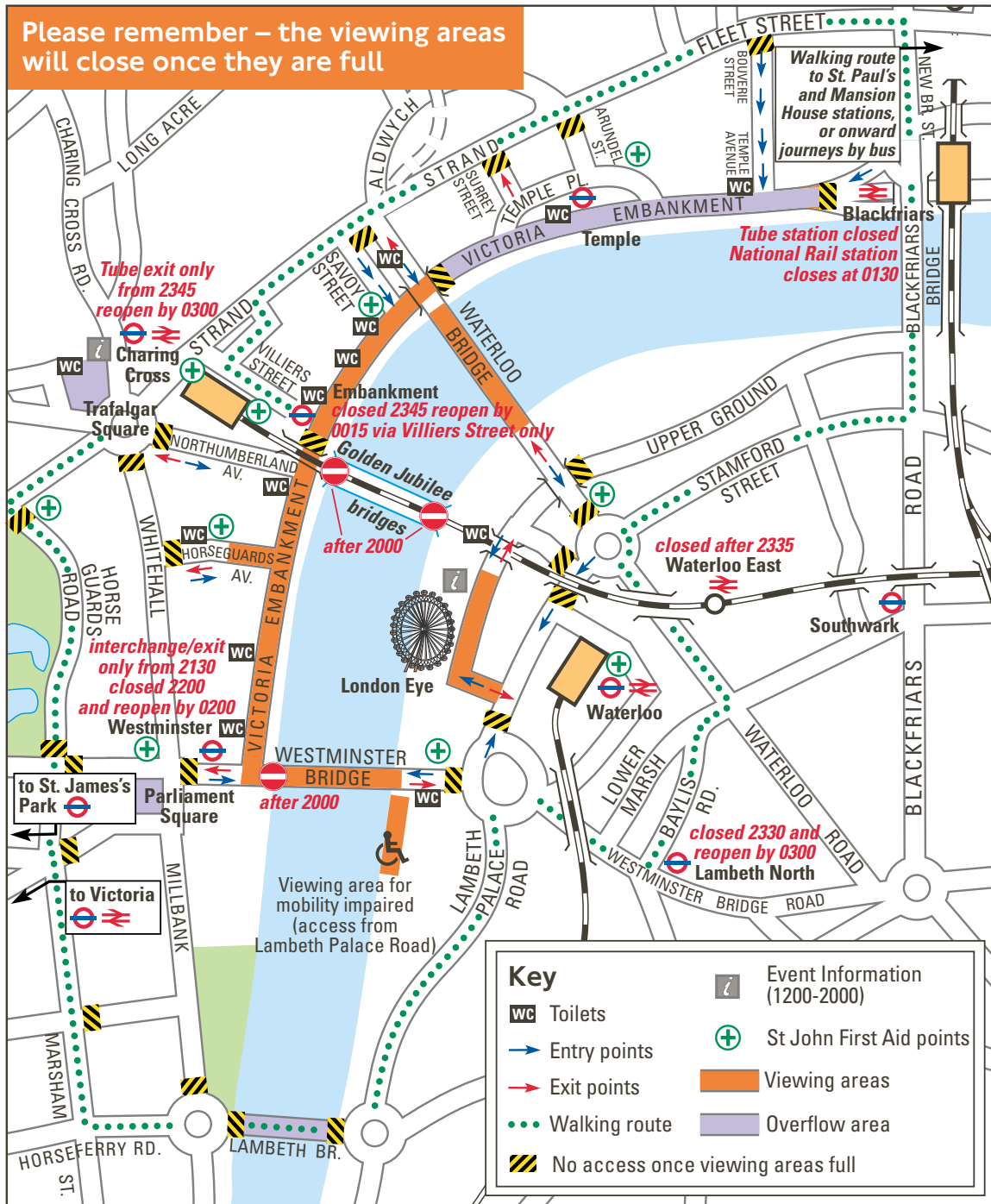
For details of all National Rail services contact National Rail enquiries on **08457 48 49 50**, or visit **[www.nationalrail.co.uk](http://www.nationalrail.co.uk)**



*continued*

# Where to view the fireworks on New Year's Night

Please remember – the viewing areas will close once they are full



### Travel advice

If you decide to travel on New Year's Eve:

- Plan your return journey before you leave home.
- Remember – travelling back may be easier from another station or bus stop, so check the options for your return journey before you go.
- Listen out for news of any changes to your journey or to arrangements for the fireworks display.
- Please be aware of station closures (see page 21) especially if you are intending to travel to central London to watch the fireworks display.
- It will be necessary for certain stations to close temporarily to avoid these becoming overcrowded – be prepared to queue.
- Be aware that some stations will be 'exit only' and you may not be able to return the same way you arrived.
- If using Embankment station you will only be able to leave via Villiers Street. Please refer to the map overleaf and follow directions from the police and stewards outside Embankment station.
- From 2000 until 0100, access to Westminster Bridge will be from south of the river only.
- Pedestrians will not be able to access Golden Jubilee Bridges after 2000 (see page 28). Access across the bridges will be reinstated from around 0030, or when the majority of the crowds have dispersed.
- **Allow plenty of time to travel to the fireworks display because the viewing areas fill up early in the night and latecomers may not be able to see the show.**

### Safety advice

New Year's Eve is all about fun and celebration and we want you to have a great time.

The British Transport Police will be patrolling trains and stations to help ensure a safe and enjoyable event.

Please remember:

- Crowds attending the fireworks display make the event unsuitable for buggies.
- Be alert for any unattended bags or suspect packages. If you see something that looks suspicious, please contact a Police Officer, event steward or a member of Transport for London staff.
- Pickpockets operate in large crowds so keep your valuables well-hidden – or leave them at home.
- Lost property can cause a security alert which could disrupt your night. Keep your possessions with you at all times – particularly while travelling.
- Meeting up with friends is easiest and safest before you set out. Large crowds make stations an unsuitable meeting place.
- Please drink responsibly, and bring all New Year cheer in plastic bottles or cans. No glass please!  
**Please remember drinking alcohol or carrying open containers of alcohol is banned on Tube, bus, DLR, London Overground and tram services.**
- Finally, if you need the toilets or first aid facilities in the area of the fireworks, please ask a member of staff or see the map on pages 28/29.

## Tube

A reduced train service will run between 0500 and 1030, every 15 minutes in the central area and every 30 minutes on the branches.

For the rest of the day a reduced service will operate with last trains at Monday to Friday times. The following exceptions apply:

**Bakerloo line:** overnight and throughout the day, buses will replace trains between Stonebridge Park and Queen's Park, calling at all intermediate stations.

**Circle and District lines:** Blackfriars closed. Cannon Street open 0730-1930.

**Waterloo & City line:** no service.

## Buses

A Sunday service will operate on day routes except on route 477 which will operate a Public Holiday service.

Route 965 will operate a normal Friday service.

A Friday night service will operate on all 24 hour and Night bus routes.

## Docklands Light Railway

A revised service will operate following on from the overnight service at 15 minute intervals on all routes until 1200 and then every 10 minutes with last trains at Saturday times. Bank DLR platforms will be closed.

## London Overground

No trains operating between:

Harrow & Wealdstone – Queen's Park;  
Richmond – Stratford;  
Willesden Junction – Shepherd's Bush.

Services will start later than normal. For details of replacement services and revised timetables for services that are running, see London Overground publicity, visit [tfl.gov.uk](http://tfl.gov.uk) or call **020 7222 1234**.

Bus ELW – a Saturday service will operate.

## Tramlink

A Sunday service will operate.

## Riverboat

No services except:

**Embankment/London Eye – QEII Pier:** service runs every 30 minutes from 0900-1900. No service to Woolwich Arsenal.

**Hilton Docklands – Canary Wharf:** Service operates between 1000-1900.

**Millbank – Bankside:** normal service.  
*Operator: Thames Clippers*

**Westminster – London Eye – Tower – Greenwich:** normal service.

**London Showboat Dinner Cruise:** normal service.

*Operator: City Cruises*

*Contact individual operators for full details. See page 38 for contact details.*

Victoria Coach Station is always very busy at Christmas and we want to continue to offer you the best possible service. On most services you require a reserved seat to travel, so please book your tickets as early as you can, particularly if you want to travel on Christmas Eve.

Ticket Office opening hours:

**Christmas Eve** – 0700-2100.

**Christmas Day** – Closed.

**Boxing Day** – 0830-2200.

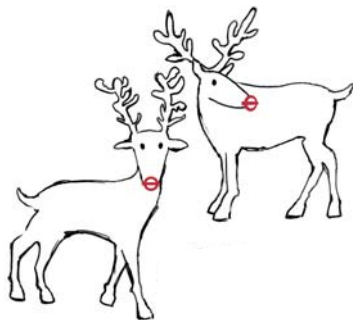
**27, 28, 29 and 30 December** – 0700-2200.

**New Year's Eve** – 0700-2200.

**New Year's Day** – 0830-2100.

Remember, there are always some alterations to coach services over the holiday with reduced levels of operation after 1900 on Christmas Eve, Boxing Day, New Year's Eve and New Year's Day. On Christmas Day, only Megabus will run from Victoria Coach Station, operating a reduced service.

For full details of services please contact the relevant operator. Contact numbers are listed on page 38.



London's famous licensed taxis (black cabs) offer a safe, accessible service throughout the year, operating 24 hours a day (subject to local availability). Hail them in the street, pick them up at ranks across London, or call **One Number Taxi Bookings** on **0871 871 8710**. All taxis have wheelchair ramps and most have a number of other features to make access easier. Fares are metered and displayed in every vehicle.

There is a £4 extra charge for journeys between 2000 on 24 December and 0600 on 27 December or between 2000 on 31 December and 0600 on 2 January.

Private hire vehicles, including minicabs and chauffeur driven cars, provide an extensive service over Christmas and the New Year, operating 24 hours a day (some operators may have seasonal opening hours and services are subject to local availability). All journeys must be booked through a licensed private hire operator.

To find a licensed minicab or private hire operator near you, visit **[tfl.gov.uk/findaride](http://tfl.gov.uk/findaride)** or text **CAB** to **60835** and we'll use GPS to text your three nearest cab numbers. Customers on the 3 network need to enter different information. Visit **[tfl.gov.uk/cabwise](http://tfl.gov.uk/cabwise)** for more information and terms and conditions.



Please remember to ask for a quote or an estimate before you confirm your booking.

You can confirm whether an operator is licensed by calling **020 7222 1234** or visiting [tfl.gov.uk/pco](http://tfl.gov.uk/pco)

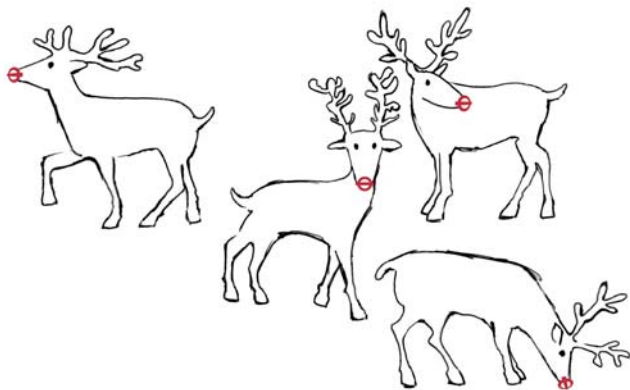
### Take care over the festive period

Know what you're getting into. Always use a licensed taxi or book your minicab through a licensed operator.

If your minicab is not booked then it is not legal and not safe. When booking give your name and destination and make sure the driver can confirm these details before getting into the car.

Don't risk taking an illegal cab.

Visit [london.gov.uk/traveltools](http://london.gov.uk/traveltools) for more information.



### **24 hour London Travel Information** **020 7222 1234**

For travel information about Tube, bus, Tramlink, Riverboat, Docklands Light Railway, London Overground and National Rail services within Greater London, including journey advice, fares, timetables and current engineering works. Closed from midnight 24 December to 0900 26 December.

To find your quickest way around London, visit [tfl.gov.uk](http://tfl.gov.uk) and use Journey Planner or text **TFL** to **60835**. Charged at your network operator's standard rate.

### **National Rail Enquiries** **08457 48 49 50**

Calls to this number may be recorded. If you are intending to travel on National Rail services you are advised to check their arrangements with National Rail Enquiries. This service operates 24 hours, but will be closed on Christmas Day. Alternatively, journey planning and real-time live departure board information is available at [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

**Riverboat contacts:****Bateaux London** – 020 7695 1800

www.bateauxlondon.com

**City Cruises** – 020 7740 0400

citycruises.com

**Crown River Cruises** – 020 7936 2033

crownriver.com

**Thames Clippers** – 0870 781 5049

thamesclippers.com

**Thames Executive Charters** – 01342 820605

thamesrivertaxi.com

**Thames River Services** – 020 7930 4097

thamesriverservices.co.uk

**Woolwich Free Ferry** – 020 8853 9400

tfl.gov.uk/river

**Coach operator contacts:****Ecolines** (Lithuania and Latvia services)

00371 721 4512 (international call)

**Eurolines** (European services) 08717 818181**Gosia Travel** (Poland services) 020 8767 5551**Megabus** (UK services) 0870 550 5050**National Express** (UK services) 08717 818181**Nightflyer** (Glasgow services) 01698 717154**Orbis Transport** (Poland services)

0048 22 205 2800 (international call)

**Oxford Express** (Oxford services) 01865 785 400**Oxford Tube** (Oxford services) 01865 772 250**Sinbad** (Poland services) 0870 850 2054**Fares and tickets**

Normal fares and ticketing arrangements apply over the Christmas and New Year periods.

Travel will be free on all journeys from 2345 on New Year's Eve until 0430 on New Year's Day, on bus, Tube, tram and DLR services. Free travel will apply on London Overground trains running after 2345.

Season tickets spanning Christmas and New Year are issued for the standard periods and no extensions or refunds can be given to reflect any reduced services that are operated.

Please remember that certain fares change from Saturday 2 January 2010.

**Driving in London?**

Red route controls such as yellow box junctions, bus lanes, banned turns and loading bays will apply as normal, including the weekends and Public Holidays. Enforcement will be undertaken throughout the holiday to maintain traffic flows and ensure road safety.

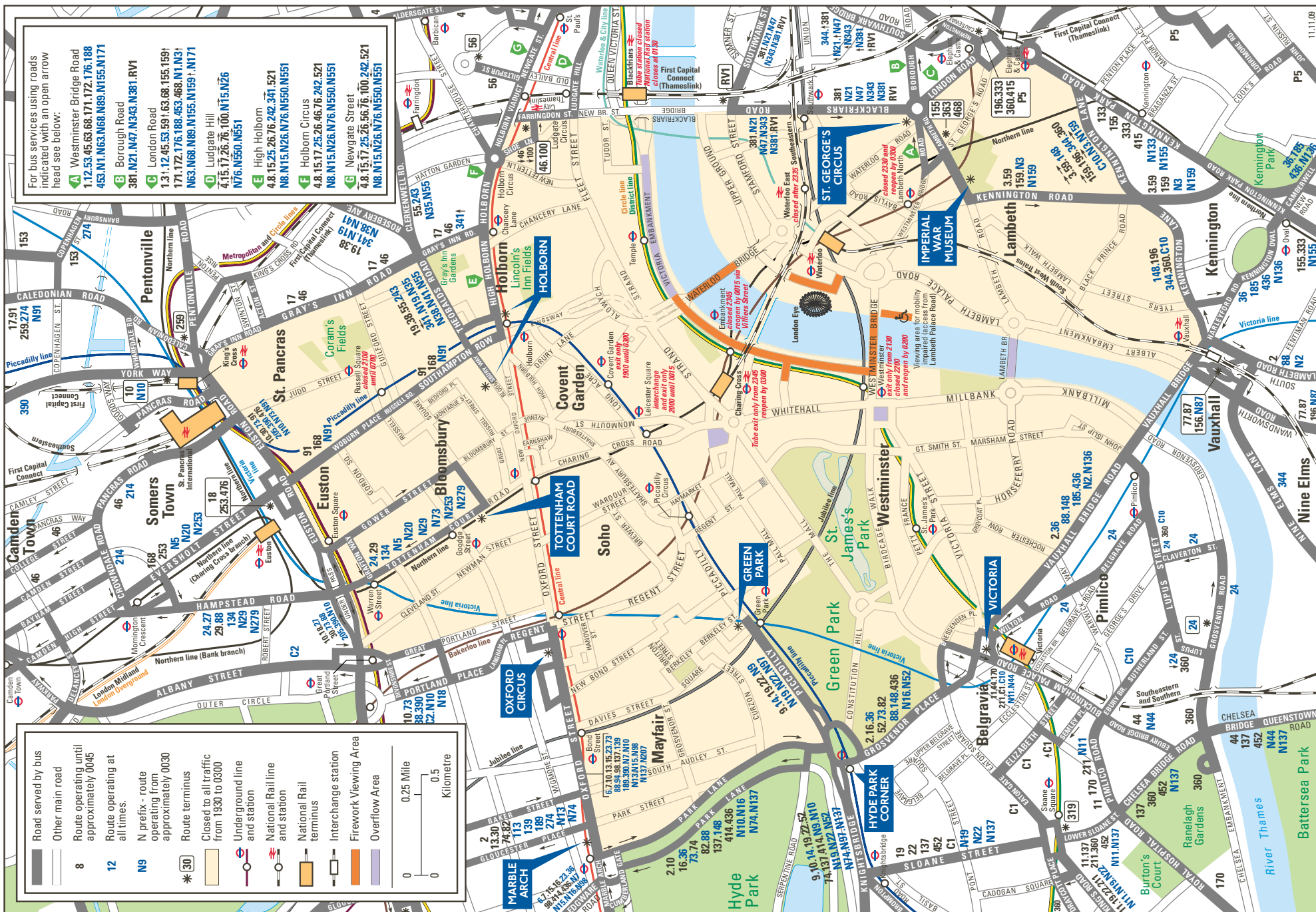
**Congestion Charging**

From Friday 25 December until Friday 1 January inclusive, you don't have to pay the Congestion Charge. Congestion Charging will be in operation as usual from Monday 4 January 2010 onwards.



You can pay the £8 daily charge online at [cclondon.com](http://cclondon.com), by text (register online or by phone) at retail outlets where you see the 'C' or epay signs, or by phoning 0845 900 1234.

# New Year's Eve special bus departure points from 1900 until 0300





# Saving feels good. That's why we're sponsoring free\* travel on New Year's Eve.

\*On Tube, bus, Tramlink and DLR services from 2345 until 0430.

## Set up Auto Top-up and your credit keeps on going

With Auto Top-up your Oyster card is automatically topped up when your credit falls below £5.

Visit [tfl.gov.uk/oyster](http://tfl.gov.uk/oyster)

**ING**  **DIRECT**

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Information correct at time of print – November 2009



Website

[tfl.gov.uk](http://tfl.gov.uk)



24 hour travel information

**020 7222 1234**

