

BritRail Pass: Terms and Conditions

BritRail is a trademarked name of the Rail Delivery Group whose members operate rail services on Britain's National Rail network.

Seat Reservations: Reservations for particular journeys are not compulsory (except for night sleepers) but for busy trains are advisable (ie: main lines in peak hours). Seat reservations can be made at <https://seatres.com/seat-reservations-for-the-united-kingdom/>. It is not necessary to validate a pass in order to reserve a seat/sleeping berth in advance. Normal fees are payable.

First Class and Standard Class: Many local trains in England, Scotland and Wales have Standard Class accommodation only. This has been accounted for in the pricing of the First Class Passes.

Purchase Restrictions: Pass holders must be non-UK residents. BritRail and its representatives may ask at any time for proof of foreign residency and reserve the right to confiscate the ticket or pass in such circumstances. The BritRail ticket is non-transferable and must only be used by the person or persons specified on the ticket.

Exclusions: The BritRail pass is valid only on National Rail Train Operating Company services. The BritRail pass is not valid on Eurostar services, special excursions, Tyne and Wear Metro trains (Newcastle-upon-Tyne area), Glasgow Underground trains, Manchester Metro link, road links between airports and railway stations, Docklands Light Railway, Tram links, privately owned railways, steam services, London Underground trains and buses, ships, hovercraft, nor any other services not mentioned.

Pass Validation:

Paper Passes: Passes are issued open dated and must be validated within eleven months from the date of issue and prior to the first use. To validate a rail pass, present it along with your passport to the Railway official at the station of departure. At this time, the first and the last day of validity of the pass as well as the passport number is entered and the passenger must sign the pass. Under no circumstances is the pass holder allowed to validate his or her own pass. If, however, your first journey is from an unstaffed station, your pass will be valid provided you take it to be validated at the next interchange station, or at your destination station. In the case of a Flexipass, the passenger must enter the date of travel each day before he/she boards the first train of the day.

M-Pass: Customers need to select a travel date when downloading their M-Pass barcode, therefore M-Pass barcodes are already validated for travel as from the date selected. No further validation is needed at a ticket office once the M-Pass barcode is generated.

General Validation: BritRail Passes in general are valid from 00:00 hrs to 23:59 hrs (Midnight to Midnight) on a chosen day of travel. If a pass holder is travelling on an overnight train containing sleeper accommodation, the next day's date must be inserted on a paper pass, or the next day's date must be valid on an M-Pass, even if first day of travel. Failure to comply with this requirement may result in the payment of a fine and the cost of a full fare ticket.

Pricing: BritRail reserves the right to change prices without notice whether such changes are related or not to alterations in the rates of exchange.

Refunds will be granted if: The unvalidated Pass or original exchange coupon or voucher is

returned to the office/Online Travel Agent from which it was purchased within 11 months from the date of issue (unless a different time period is specified by your travel agent). Passes or tickets must bear no evidence of having been tampered with in any way. No refund can be made in Britain. No refund can be made if the Pass or Ticket cannot be produced. Refunds are not given on validated Passes for both Paper Passes (once stamped for travel) or M-Passes (once downloaded). M-Pass barcodes are non-refundable once the barcode has been downloaded, as it is deemed validated even if travel has not commenced. Where a Pass forms part of an inclusive Tour Package, it is not separately refundable. Where no other cancellation charges are specified by your travel agent, the cancellation charge will be a minimum of 15%. Refunds will only be given via the original payment method purchased. Special offers are not refundable. Neither the Participating Operators nor their Agents can accept any responsibility for any failure in the provision of any special offers included. Refunds should not be returned to the Freepost address listed on this ticket cover but to the agent you originally purchased it through. Seat and Sleeper reservation fees are non-refundable.

Lost Tickets: BritRail is not responsible for tickets or vouchers, which are lost, stolen, mutilated or destroyed. Refunds cannot be authorised in such cases. Therefore, travel insurance is recommended. The agent you purchase your Rail Pass through may also advise a rail protection cover for your pass while travelling.

Conditions for BritRail Products:

General Conditions for all BritRail Consecutive and Flexipasses: Validated passes which include days when no train service operates (Christmas, etc.) will be extended by the number of days when no service operates. The BritRail Pass (First Class and Standard Class) allows travel on all scheduled trains of Participating Operators in Great Britain (or temporary replacement road services). BritRail Passes are valid on Gatwick Express, Heathrow Express and Stansted Express. Children under 5 travel for free without the need for a pass if they do not occupy a seat. Each full paying adult or senior can take a child free of charge on a free child pass, these passes must be purchased together at point of sale.

BritRail Saver Pass: In the case of a Saver Pass (minimum of 3 to qualify) passengers must travel together for all journeys covered by the pass.

The BritRail England Pass: BritRail England First Class and Standard Class Passes are valid for travel only on scheduled trains of the Participating Operators. Any journey made onwards, outside the BritRail England Pass area boundary must be paid for in advance of boarding the relevant train i.e. a valid ticket must be held, otherwise penalty fares will be incurred. Each full paying adult or senior can take a child free of charge on a free child pass, these passes must be purchased together at point of sale. BritRail England Passes are valid on Gatwick Express, Heathrow Express and Stansted Express. Boundary Stations for the BritRail England Pass: Carlisle, Berwick-upon-Tweed, Lydney, Gloucester, Cheltenham Spa, Hereford, Bucknell, Shrewsbury, Chirk, Crewe, Chester and West Kirby.

The BritRail London Plus Pass: Each full paying adult or senior can take a child free of charge

on a free child pass, these passes must be purchased together at point of sale. Any journey made onwards, outside the BritRail London Plus Pass area boundary must be paid for in advance of boarding the relevant train i.e. a valid ticket must be held, otherwise penalty fares will be incurred. Boundary Stations for the BritRail London Plus Pass: Harwich, Kings Lynn, Huntingdon, Bedford, Long Buckby, Stratford-upon-Avon, Worcester Foregate Street, Bedwyn, Salisbury, Bristol Temple Meads and Weymouth.

The BritRail South West Pass: Each full paying adult or senior can take a child free of charge on a free child pass, these passes must be purchased together at point of sale. Any journey made onwards, outside the BritRail South West Pass area boundary must be paid for in advance of boarding the relevant train i.e. a valid ticket must be held, otherwise penalty fares will be incurred. The BritRail South West Pass is valid on most main line and branch line services operated by Great Western Railway, South Western Railway and Heathrow Express trains. The BritRail South West Pass cannot be used to travel on the following routes: any train west of Swansea; any train between Gloucester and Newport via Chepstow; Great Western Railway's Night Riviera sleeper service, unless a berth has been purchased in addition to the BritRail South West Pass; any train services east of Portsmouth, even if this route is operated by Great Western Railway; any route in South Wales other than the Newport-Cardiff-Swansea main line; any service operated by Arriva Cross Country, Transport for Wales, Chiltern Railways, Southern, Great Northern, Thameslink, Southeastern or West Midlands Trains. The pass provides access to Gatwick Airport on regular trains via Reading and is not valid on the Gatwick Express. Boundary Stations for the BritRail South West Pass: London Paddington, Greenford, Marlow, Henley, Reading, Didcot, Oxford, Banbury, Hereford, Gloucester, Bristol Parkway, Cardiff, Swansea, Bristol Temple Meads, WestonSuperMare, Barnstaple, Gunnislake, Looe, Newquay, St. Ives, Penzance, Falmouth Docks, Paignton, Exmouth, Weymouth, Portsmouth Harbour, Basingstoke and Gatwick Airport.

The BritRail Spirit of Scotland Pass: Valid on all scheduled daytime passenger trains for journeys wholly within Scotland, including Avanti West Coast and First TransPennine Express to/from Carlisle and LNER and CrossCountry Trains to/from Berwick-upon-Tweed. (The BritRail Spirit of Scotland Pass cannot be used to travel before 09:15 Mondays to Fridays, except between Glasgow - Oban/For William/Mallaig and Inverness - Kyle/Wick/Thurso). Valid on all Caledonian MacBrayne scheduled ferry services within Scotland and Argyll Ferries between Gourock and Dunoon. A 20% discount is available on Northlink Ferries standard fares between Scrabster/Stromness; Aberdeen-Lerwick and Aberdeen/Kirkwall-Lerwick (valid only on the day of sailing and applies to reclining seat fares only, not cabin inclusive). A 20% discount is available on Stena Line ferry journeys to Belfast, Northern Ireland*. This pass is valid on selected bus and coach routes including Argyll, Skye, the Borders and Northern Highlands, with Scottish Citylink*, Stagecoach and West Coast Motors. BritRail Spirit of Scotland customers can use the Glasgow Underground and Edinburgh Tramway with an M-Pass but not paper pass. * Must be pre-booked with partner company



Your Details

Please fill out before travel

Passholder's Signature:

Passport Number:

Image by Dennis Hardley

Thank you for travelling by train and reducing your carbon footprint. Trains account for 10% of journeys but only 1% of transport emission. A single train removes up to 500 cars off our roads.



BritRail is proud to introduce the M-Pass.

Next time, travel the network on your mobile phone!



To Activate Your Pass

Please sign in the space marked **PASSHOLDER'S SIGNATURE**. It is your pass and cannot be used by anyone else. The first time you wish to use the pass, please take it to the ticket office of a participating Train Operating Company and ask them to date it with the date of validity. Your pass will not be valid unless this is done. If, however, your first journey is from an unstaffed station, your pass will be valid provided you take it to be validated at the next interchange station, or at your destination station.

Please note that BritRail FlexiPass holders must also enter their travel date in sequential order in the calendar box on their pass prior to boarding the train each day. The pass must be validated within 11 months of the purchase date.

(Passholder's Signature and Passport Number overleaf)

Image courtesy of VisitBritain/Simon Winnall



Useful Information

To plan your journeys around our National Rail network, please visit our online journey planner at:

www.nationalrail.co.uk



Your BritRail Pass can get you 2FOR1 entry (two for the price of one) to many popular attractions around Great Britain. To get your 2FOR1 voucher(s) please visit our website at:

www.britrail.com/2for1



FREEPOST BRITRAIL